



# kiosk



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## 1

### Benefits

- ⇒ Kiosks offer self-service functions to people without access to desktop computers.
- ⇒ 24x7 access to all information without the need for human intervention reduces costs and increases convenience for all people.
- ⇒ Optional touchscreen interface enables less computer-literate people easier access to all information.

## 2

### Features

- ⇒ Enclosure with internal Shelves, doors (Side and back), locks, keys, cooling fans with standard color DATADESK.
- ⇒ Can withstand temperature upto 40 to 45 Deg. C & dusty environment
- ⇒ Free Standing. Provision for Grouting/levelers
- ⇒ USB ports accessible.
- ⇒ Suitable for 17"/19" or equivalent Monitor.

## 3

### Application

- ⇒ E-Governance Programmes (Corporation, Nagar Palika & Gram Panchayat )
- ⇒ HR Employees/Job Applications Kiosk
- ⇒ Gaming and Redemption Kiosk
- ⇒ Retail Kiosks
- ⇒ Bill Payment & Prepaid Kiosk
- ⇒ Directories and Wayfinding Kiosk
- ⇒ Information and Marketing Kiosk
- ⇒ Ticketing Kiosk



# 4

## FAQ

### ⇒ What is a kiosk?

A DATADESK kiosk is an electronic based, self-service interactive terminal.

### ⇒ Can I provide or install my own PC in a DATADESK kiosk?

DATADESK typically provides the complete hardware solution for all kiosks, including your choice of Celeron or Pentium computer at a very competitive price. This complete configuration also offers an extended warranty to protect your investment. There are exceptions that may prevent DATADESK from providing the computer such as custom configuration or proprietary components required to operate your kiosk application, For further information of DATADESK, please contact to our office.

### ⇒ Can I purchase an empty kiosk enclosure and install my own components?

DATADESK typically provides the complete hardware configuration for all kiosk platforms, to ensure optimal fitting, as well as field-tested components that are proven reliable for long-term operation. There are certain exceptions for larger production projects that we may consider for accepting customer-consigned components. Contact at our office for further details on DATADESK.

### ⇒ What are my color choices?

DATADESK offers standard colour choice with powder coat paint finishes on all kiosks, ensuring long-term durability. Custom colors and finishes are also available for an additional fee.

### ⇒ Can I purchase a single kiosk, or is there a minimum quantity?

You may purchase 1 kiosk or 1,000 kiosks. There is no minimum or maximum quantity requirement.

### ⇒ Where can I see a DATADESK kiosk in my area?

Contact our executive for live demo at our office.

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## Infrastructure requirements

⇒ Uninterrupted power with proper power outlets (5 Amp).

⇒ Network and PSTN connectivity.

⇒ Level ground with grouting.

⇒ The site should be weather protected. Protection against direct rain, heat and humidity is required.

⇒ Direct light on the Kiosk should be diffused for clear vision



# 6

### Touch Screen

- ⇒ Desktop LCD: 15", 17", 19"
- ⇒ Small LCD: 7", 10.4", 12.1"
- ⇒ Large Plasma / LCD: 32", 40", 42" etc.
- ⇒ CRT: 15", 17" flat, 19" flat & 21" flat.

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### Configuration

- Monitor : 17" LCD / CRT Monitor
- Kiosk PC : P4 - Machine or Embed PC
- UPS : For 30 min. Or higher backup time

# 8

### Service & Support

- ⇒ **DATADESK** offers the most comprehensive service and support program of any kiosk manufacturer. DATADESK supports your project from start to finish.
- ⇒ **Warranty** - Standard and extended warranty options
- ⇒ **Installation** - DATADESK can manage your complete self-service installation process for you.
- ⇒ **Onsite Service** - DATADESK contracted technicians can service your units onsite, from site prep to ongoing maintenance.
- ⇒ **Durability** - DATADESK offers powder coat finish on all kiosk, which ensures long term durability.

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### Contact

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